

October 25, 2021

To all The Arc, Oneida-Lewis Chapter Employees,

We are proud to inform all of you of some positive changes to our retirement plan offerings. The Arc New York, working with their third-party consultant, CAPTRUST, has conducted a multi-year, in-depth analysis of the best possible way to improve the multiple retirement planning options offered to you as an employee of The Arc, Oneida-Lewis Chapter. The goal was to provide all employees with a plan, offered throughout the system, which would allow employees to benefit from a lower cost structure, improved investment options, streamlined administration and a high level of retirement planning educational services.

With this as the goal, we are pleased to announce we will participate in a new, systemwide Arc New York 401(k) & 403(b) Program, to be exclusively administered by AIG Retirement Services. AIG Retirement Services is one of the nation's leading retirement plan providers with a focus on the not-for-profit marketplace and has been an innovator in the financial services industry since 1955.

Our new collaboration will provide you with more opportunities to learn about the importance of retirement planning and help you get on track for a secure financial future. Some of the benefits you will receive as a result of this change include:

- Reduced administrative expenses
- State-of-the-art financial education, tools and calculators
- Access to a broad array of mutual fund companies, along with access to a guaranteed interest account
- Your current future contributions and investment elections will be "mapped" (transferred) automatically
- Assigned team of locally based financial professionals, to all chapters statewide
- Easy access to one-on-one personal counseling with a dedicated financial professional team
- A robust, customized website and convenient mobile app for your use in monitoring and managing your retirement savings
- A personalized retirement readiness report to help you get and stay on track for retirement

In the coming weeks/months, you will receive communications regarding the transition process and additional detail on the retirement plans. You will have ample opportunity to meet with financial professionals who will be available to answer questions and help you begin planning for your future.

Below are dates and locations where initial meetings will be held to discuss the retirement plans. We invite you to attend, ask questions and learn more about the retirement plans, regardless of whether or not you are currently contributing.

| DATE | TIME | WEBEX INFORMATION |
|------------------------------|-----------------|---|
| THURSDAY, DECEMBER 9, 2021 | 9:00 a.m. (ET) | Click here to register or visit |
| WEDNESDAY, DECEMBER 15, 2021 | 11:00 a.m. (ET) | aig.com/RetirementServices/workshop and enter the Registration Code: TANPWA11BC |
| TUESDAY, DECEMBER 21, 2021 | 1:00 p.m. (ET) | |

The Arc New York is excited to provide you with an improved retirement plan, and we look forward to helping you prepare for the retirement you deserve.

Sincerely,

Karen Korotzer Chief Executive Officer The Arc, Oneida-Lewis Chapter